



**What to do if  
someone stole  
your content  
or design? 🤔**

**[MB]**

Here at MasterBundles, we believe that designers were brought into this world to create pure art as well as to feel happy and in demand. There are servicing organizations to deal with the routine tasks related to selling their work, creative promotion, maintenance, and other uninteresting things that must be done. This includes companies such as ours :)

Consider the 'sell your deal' form on MasterBundles site. Here, everything is made in order to upload your final bundle in less than 10-15 minutes. It will be quickly moderated, and voila! You'll be ready to earn your first bit of money. Once the money starts to appear, someone may try to steal your intellectual work and your potential income with it. We asked a professional lawyer what to do if you've found out that your work has been posted on another site without your permission. There are several ways of handling it. You can make a request to the site administrator, make a DMCA report, or contact the web-hosting company or the internet providers. Let's take a closer look at each of these methods.

### The author of this guide



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**Experience:** Alliance Energo Trade, TUI, Axon Partners etc.



**What to talk about?**

IP, tax, corporate and finally IT law





## CONTACT THE WEBSITE OWNER DIRECTLY

Before taking any action, it is important to start by collecting evidence and documenting the process. Please [use this website](#) or other similar solutions. The page will be stored online forever. It provides date-based archives so you can have multiple snapshots of the same page for different days.

Initially, you should note the date you noticed the stolen design or content, taking screenshots of your website and the copied website, as well as noting relevant URL(s). It is worth looking at this website to view the websites in question at earlier dates to try to identify when your content or design was copied and to prove that your content or design was published first on your site. You can also use other available tools as needed.

There are several ways to contact the website owner. First, try to find the “Contact us” link or an email address for the webmaster (“Registrant Email” or “Administrative Contact” available at WHOIS).

**Template notice:**

**Subject:** Copyright Infringement Notice

Dear Sir or Madam,

I am the author and the copyright owner of *design elements/content [Work(s)]*, which can be viewed here [*http://\_\_\_\_\_*].

Please note that your website service is hosting material that infringes copyright. In particular, my *design elements / content [\_\_\_\_\_]* have been posted to your website service without my permission, please see [*http://\_\_\_\_\_*].

I hereby demand you to stop the illegal activity and remove or disable access to the content identified directly above.

Please contact me at the email listed below indicating your prompt response.

**Work(s):** [*Title(s)*]

**Claimant name:** [*Your name*]

**Contact information:** [*Business address, email, & phone number*]

**Date and time of infringement:** [*Date infringement was found and viewed, note also if “ongoing”*]

**Name** [*Your name*]

**Date** [*Current date*]



## DMCA REMOVAL REQUEST

Use the following Google form to report that someone has copied your design or content without your explicit permission:

### Contact Information

- First name: \* This may seem obvious, but indicate the copyright owner's First name
- Last name: \* Indicate the copyright owner's Last name
- Company Name: Indicate the company's name (if any); for example, it applies when the applicant is a CEO, acting on behalf of the company.
- Copyright holder you represent: \* please choose "self", if you are the copyright owner
- Email address: \* Indicate your email (Gmail)
- Country/Region: \* Indicate your Country/Region

### YOUR COPYRIGHTED WORK

Is the submission related to an unauthorized stream of an upcoming live-event? \* You should choose "no"

Identify and describe the copyrighted work: \* Here, you should describe the copyrighted work (content or design), including fundamental aspects; please note that here we have restrictions of symbols quantity.



(For example, “The photographs of the black widow spider with red spots and that of the black labrador retriever which can be viewed at the URL(s) below” or “My published book, Touch Not This Cat, is infringed by the text excerpted on the site, beginning with the text ‘I came home to find my cat sitting on the kitchen counter.’”)

If this notice concerns multiple infringed works, please submit only the first one in this box. Then, click the 'Add a new group' link below the text boxes to add another infringed work.

**For example,** My selection of digital components meant for graphic design (Mega Bundle – 600 Logo Templates), which can be viewed at the URL(s) below. Such Logo Templates work in Adobe Photoshop and Illustrator.

Where can we see an authorized example of the work?: **Here, you should put the URL of the website where the content or design is published legally.**

(Please provide URL(s) where an example of the copyrighted work can be viewed. This will be used by our team to verify that the work appears on the pages you are asking us to remove.)

<https://>\_\_\_\_\_

Location of infringing material: \* **Here, you should put the URL of the website where the content or design is published without your permission.**

Please provide the URL(s) of the allegedly infringing material that you are asking us to remove.

If this notice concerns more than one copyrighted work, please input the URL(s) for the first work below. Then, click the 'Add a new group' link below to input infringing URL(s) related to another infringed work.

https://\_\_\_\_\_

https://\_\_\_\_\_

https://\_\_\_\_\_

https://\_\_\_\_\_

## SWORN STATEMENTS

Here you should confirm that you agree with all the terms and conditions “✓”.

## SIGNATURE

Signed on this date: \* Here, you should put the current date.

Signature: \* Here, you should put the First name and the Last name of the applicant.

The last step is “Submit”.

You can check the status of your request here.



## CONTACT THE WEBSITE'S HOSTING PROVIDER AND THE REGISTRAR

If you do not hear back from the website owner your next step is to contact the domain host or the registrar. You can find the host or the registrar by using the WHOIS services such as <https://whois.domaintools.com>, <https://www.whoishostingthis.com/> etc.

In a case where you have several infringers, then you need to repeat these steps for each website separately.

Here we can see who exactly is the domain host (if the information is not hidden for security reasons), as well as the domain registrar.

Once you have identified their contact information, you should send an email explaining exactly what has been copied and requesting that the page or website is taken down. Please include a description of the copyrighted work you claim has been infringed, including a copy of the copyrighted work or the web page address where the copyrighted work may be found.

Submit the notification in English language.

Please note that both the domain host and the registrar may have their own abuse form, so you should find it and use it to report a copyright infringement. In addition, you may use relevant abuse emails, disclosed by WHOIS services.



**Notice template (to inform the registrar):****Subject:** Notice

Dear Sir or Madam,

This is a notice pursuant to [\_\_\_\_\_] the Digital Millennium Copyright Act or Canada's Copyright Act (please choose the correct option).

I am the author and the copyright owner of design elements [\_\_\_\_\_] , which can be viewed here [http://\_\_\_\_\_]. My copyrights have been infringed by the holder of [\_\_\_\_\_] domain name. The copyright infringer fully uses my design elements [\_\_\_\_\_] without my permission. Please see [http://\_\_\_\_\_].

To establish copyright infringement, please see [http://\_\_\_\_\_], [http://\_\_\_\_\_] (date based archives or other proof).

According to the WHOIS data, you are **the registrar** of the above-mentioned domain name.

I hereby demand you stop the illegal activity and remove or disable access to the content identified directly above.

**Work(s):** [Title(s)]**Claimant name:** [Your name]**Contact information:** [Business address, email, & phone number]**Date and time of infringement:** [Date infringement was found and viewed, note also if "ongoing"]**Name** [Your name]**Date** [Current date]

**Notice template (to inform the domain host or CDN service provider\*):****Subject:** Notice

Dear Sir or Madam,

I am the author and the copyright owner of *design elements* [\_\_\_\_\_], which can be viewed here [http://\_\_\_\_\_]. My copyrights have been infringed by the holder of [\_\_\_\_\_] domain name. The copyright infringer fully uses my *design elements* [\_\_\_\_\_] without my permission. Please see [http://\_\_\_\_\_].

To establish copyright infringement, please see [http://\_\_\_\_\_], [http://\_\_\_\_\_] (date based archives or other proof).

According to the WHOIS data, the following IP address is used by the infringer [\_\_\_\_\_].

I hereby demand you stop the illegal activity and remove or disable access to the content identified directly above.

**Work(s):** [Title(s)]

**Claimant name:** [Your name]

**Contact information:** [Business address, email, & phone number]

**Date and time of infringement:** [Date infringement was found and viewed, note also if "ongoing"]

**Name** [Your name]

**Date** [Current date]

\*Such **CDN service providers** do not host web content and cannot remove content from a website. However, they do comply with valid copyright complaints when receiving complaint proof from the copyright holder or authorized agent for the copyright holder. When presented with a valid complaint, CDN service providers inform you about the relevant hosting provider. There are a lot of such services; for example, Cloudflare, Digital Ocean, etc.

Contact them directly by using an abuse form (on their websites) or via email.

Here we have the most frequent CDN service providers: Cloudflare, Digital Ocean, etc. Let's see how to fill in their abuse form:



**Cloudflare** <https://abuse.cloudflare.com/>

1. Choose the abuse type (Copyright Infringement and DMCA Violations)
2. Your full name (Specify your First name and Last name.)
3. © holder's full name (Skip this.)
4. Your email address (Specify your valid email.)
5. Confirm email address (Confirm your email.)
6. Title (Skip this.)
7. Company name (Skip this.)
8. Telephone (It's optional. You may specify your phone number.)
9. Address (Specify your address. This field is required.)
10. City (Specify your address. This field is required.)
11. State / province (Specify your address. This field is required.)
12. Country (Specify country of residence.)
13. Infringing URL(s) (Please add URL(s) of the infringers' websites/pages.)



14. Video IDs (Skip this.)

15. Describe the original work (Please describe your work and the illegal behavior of the infringer. You may use the following template, but make sure that it works in your case.)

*Dear Sir or Madam,*

*I am the author and the copyright owner of design elements [\_\_\_\_\_], which can be viewed here [http://\_\_\_\_\_]. My copyrights have been infringed by the holder of [\_\_\_\_\_] domain name. The copyright infringer fully uses my design elements [\_\_\_\_\_] without my permission, please see [http://\_\_\_\_\_].*

*To establish copyright infringement please see [http://\_\_\_\_\_], [http://\_\_\_\_\_] (date based archives or other proof).*

*According to the WHOIS data, the following IP address is used by the infringer [\_\_\_\_\_].*

*I hereby demand you stop the illegal activity and remove or disable access to the content identified directly above.*

**Name** [Your name]

**Date** [Current date]

16. 512(f) acknowledgment, good faith belief, Authority to act (Please confirm)

17. Digital signature (Specify your First name and Last name.)

18. Select "Include my name and contact information with the report to the website hosting provider."

19. Select “Include my name and contact information with the report to the website owner.”
20. The last step is “Submit”.



**Digital Ocean** <https://www.digitalocean.com/company/contact/>

1. Choose the abuse type (DMCA Takedown)
2. Copyright Owners Full Name (Specify your First name and Last name.)
3. Address (Specify your address. This field is required.)
4. Phone Number (Digits Only) (Please specify your phone number.)
5. Email address (Specify your valid email.)
6. URL(s) and/or a description of the infringing content (Please describe the illegal behavior of the infringer and add relevant URL(s). You may use the above mentioned template but make sure that it works in your case.)
7. URL(s) and/or a description of the original content (Please describe your work and add relevant URL(s). You may use the above mentioned template but make sure that it works in your case.)
8. By checking this box, you attest, under penalty of perjury, that (1) you have a good faith belief that use of the material in this report is not authorized by the copyright owner, its agent, or the law; (2) you are the copyright owner or authorized to act on behalf of the copyright owner; and (3) you understand, under 17 U.S.C. § 512(f), that you may be liable for any damages, including costs and attorneys fees, if you knowingly materially misrepresent that the material you are reporting is infringing. (Please confirm)
9. Digital Signature (Specify your First name and Last name.)
10. The last step is “Report Abuse”.



## LIFE HACKS



Filling out the abuse forms peculiarities. In most cases, the applicant has a limited amount of time to fill it out (everyone is different). This means that, for example, 2 minutes after you started filling out the form, you will not be able to submit it successfully. You will have to start all over again.



What to do? I suggest you fill out the form carefully and save the page as a pdf in the final step before submitting. To do this, print the page with a Ctrl/Command + P combination and select "save pdf" instead of printing. Then you can easily copy the completed information and paste it into the form.



Character limitations. Almost all abuse forms (even the ones from Google) have their own character limits. This means that only you can create the perfect complaint template, and I can only tell you how to do it. This is based on the uniqueness of your work, the number of URLs where it was originally published, and the number of sources where the offender(s) published it.




Key Requirements. Please be aware of the requirements listed on the websites of the hosting providers, registrars, and CDN service providers as well as those they informed you of directly as part of the communication process. This means that in some cases they may, for example, ask you to provide additional proof of infringement or confirm that you are the author. In any case, follow the instructions.



📌 CDN service providers. There are many companies offering this kind of service, and I have only mentioned two providers (which I have encountered most often). As we have seen, the questions are all similar, so my templates may help you with other forms.

## ! **DISCLAIMER**

PLEASE NOTE THAT THIS IS NOT LEGAL ADVICE OR SERVICES. IT IS JUST A PIECE OF ADVICE FROM OUR CEO TEAM THAT WILL HELP YOU UNDERSTAND WHAT OPTIONS YOU HAVE. WE CANNOT GUARANTEE SUCCESS.








Do you still have questions? Can't find a suitable template?

Then hurry up and write to our manager at **[deals@masterbundles.com](mailto:deals@masterbundles.com)**.

We'll figure out exactly how to solve your problem. And believe us, the answer will be fast and easy. You will be able to impress your audience and present your information effectively.



-  MasterBundles: [https:// masterbundles.com](https://masterbundles.com)
-  About: <https://masterbundles.com/about>
-  Sell Your Deal: <https://masterbundles.com/sell-your-deal>
-  Blog: <https://masterbundles.com/blog>
-  Contact Us: <https://masterbundles.com/contact-us>